

U.S. Messenger Logistics Management Group
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March 9, 2020

Greetings,

In order to do our best to not pass on contaminants from party to party while moving from location to location, U.S. Messenger is changing its Proof of Delivery Process. Effective immediately we are taking advantage of newer technology and moving from electronic Proof of Delivery (POD) to a Visual Proof of Delivery (VPOD.)

We are asking our customers and agents to allow our drivers to photograph the receiving party at each delivery point. These photographs will only be used in question of an actual delivery. They will be available only when you, the client logs into your account to review delivery information.

If the delivery leg recipient does not allow us to photograph them, we will then photograph the delivered item in the office/area setting, i.e.: a desk, table, counter or the floor for inclusion into the delivery record with the name of the recipient inserted by our courier.

As the calendar continues to move to the right, we may have other information on how we change our operational policies to meet the needs of our clients in a safe and orderly manner.

We thank you for the opportunity to serve you.

Sincerely,

A handwritten signature in blue ink that reads 'Frank'.

Frank Gonzales
Chief Executive Officer
U.S. Messenger & Logistics, Inc.

Delivering the service... you deserve!